



Trust-based management - one foot in the ground

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Abstract

Trust-based management (TBM) is linked to ideas about how public activities should be organised and has increasingly come on the agenda. Over the past few years, a number of books and articles have been published dealing with TBM. In this article, a selection of the Scandinavian research on TBM is reviewed and analysed. The review shows that empirical studies of TBM do not clearly distinguish between the concepts of leadership and management, and although the interaction between leadership and management is important in TBM, there is little in the studies that shows how this interaction takes place in practice. The review also shows that the research on TBM is mainly about the prevalence and knowledge of TBM as an idea, and various links between idea and practice. The article concludes that a clarification of how the concepts of leadership and management are used in empirical studies, and a problematization of TBM as an idea, will contribute to further knowledge about trust-based management.

Keywords: leadership, literature review, management, trust reform.



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