

Appendix 5

Instructor presence and social presence

Instructor presence

	1	2	3	4	5	Average	Median
The instructor clearly communicated important course topics	0,0%	0,0%	5,9%	41,2%	52,9%	4,5	5,0
The instructor clearly communicated important course goals.	0,0%	0,0%	5,9%	52,9%	41,2%	4,4	4,0
The instructor provided clear instructions on how to participate in course learning activities	0,0%	0,0%	11,8%	23,5%	64,7%	4,5	5,0
The instructor clearly communicated important time frames for learning activities.	0,0%	0,0%	11,8%	23,5%	64,7%	4,5	5,0
The instructor was helpful in identifying areas of the course topics that I needed to learn.	0,0%	0,0%	17,7%	52,9%	29,4%	4,1	4,0
The instructor was helpful in teaching in a manner that I understood the course content and it helped me clarify my thinking.	0,0%	0,0%	5,9%	52,9%	41,2%	4,4	4,0
The instructor helped to keep course participants engaged and participating in productive dialogue.	0,0%	0,0%	0,0%	18,7%	81,3%	4,8	5,0
The instructor helped keep the course participants on task in a way that helped me to learn.	0,0%	0,0%	0,0%	52,9%	47,1%	4,5	4,0
The instructor encouraged course participants to explore new concepts in this course.	0,0%	0,0%	0,0%	35,3%	64,7%	4,6	5,0
The instructor's actions reinforced the development of a sense of community among course participants.	0,0%	0,0%	5,9%	29,4%	64,7%	4,6	5,0
The instructor helped to focus discussion on relevant issues in a way that helped me to learn	0,0%	0,0%	0,0%	52,9%	47,1%	4,5	4,0
The instructor provided feedback that helped me understand my strengths and weaknesses relative to the course's goals and objectives.	0,0%	0,0%	11,8%	35,3%	52,9%	4,4	5,0
The instructor provided feedback timely fashion.	0,0%	0,0%	5,9%	29,4%	64,7%	4,6	5,0
Total	0,0%	0,0%	6,4%	38,5%	55,1%	4,5	5,0

Social presence

	1	2	3	4	5	Average	Median
Getting to know other course participants gave me a sense of belonging in the course.	0,0%	0,0%	17,7%	52,9%	29,4%	4,1	4,0
I was able to form distinct impressions of some course participants.	0,0%	0,0%	41,2%	23,5%	35,3%	3,9	4,0
Online communication is excellent medium for social interaction.	0,0%	0,0%	25,0%	25,0%	50,0%	4,3	4,5
Humour was used in the discussions	0,0%	0,0%	5,9%	23,5%	70,6%	4,6	5,0
I felt comfortable telling the other participants about my life	5,9%	0,0%	17,6%	35,3%	41,2%	4,1	4,0
I felt comfortable conversing through the online medium.	0,0%	0,0%	5,9%	41,2%	52,9%	4,5	5,0
I felt comfortable participating in the course discussions.	0,0%	0,0%	12,5%	31,2%	56,3%	4,4	5,0
I felt comfortable interacting with other course participants.	0,0%	0,0%	0,0%	52,9%	47,1%	4,5	4,0
I asked the other participants questions on my own initiative.	0,0%	6,3%	25,0%	50,0%	18,7%	3,8	4,0
I commented on other participants' contributions.	11,8%	5,9%	35,3%	29,4%	17,6%	3,4	3,0
I showed my agreement in the discussions.	5,9%	0,0%	17,7%	52,9%	23,5%	3,9	4,0
I felt comfortable disagreeing with other course participants while still maintaining a sense of trust.	5,9%	0,0%	35,3%	35,3%	23,5%	3,7	4,0
I felt that my point of view was acknowledged by other course participants.	0,0%	0,0%	11,8%	58,8%	29,4%	4,2	4,0
Online discussions help me to develop a sense of collaboration.	0,0%	0,0%	17,6%	47,1%	35,3%	4,2	4,0
I used other participants' names during discussions.	5,9%	0,0%	11,7%	41,2%	41,2%	4,1	4,0
I greeted and said goodbye to the other participants.	5,9%	0,0%	5,9%	23,5%	64,7%	4,4	5,0
Total	2,6%	0,8%	17,9%	39,0%	39,8%	4,1	4,0